1. How do I replace my driver's license?
Call the local Texas Department of Public Safety office. Offices are listed at www.dps.state.tx.us.

2. How do I replace my Social Security card?
There is no current emergency procedure to replace a Social Security card. You may need to complete a Social Security Card Application (Form SS-5). It may be possible to apply online at www.ssa.gov.
You will need another form of identification, such as a driver's license. This process is explained on the Social Security website. You can also call 1-800-772-1213 or visit a local Social Security office.

3. How do I replace my food stamps or my EBT card?
Food stamps are provided by the Supplemental Nutrition Assistance Program (SNAP). For help with the Texas SNAP program: call 2-1-1, 1-877-541-7905, or 1-800-777-7328.

4. How do I replace my debit card?
Call your bank. The bank will tell you how to replace your card.
If you store papers in a bank safe, you should ask if the boxes are not damaged.
If you don’t know how to contact your bank or credit union, call the FDIC’s toll-free number at 1-877-275-3342 for contact information.

5. How do I replace lost checks?
Call your bank. The bank will tell you how to report lost checks and obtain replacements.

6. How do I replace my credit card?
Call the bank that issued the card to get a new one. Call your credit card company if your bank did not issue your credit card. The main credit card companies include:
American Express: 1-800-992-3404; www.americanexpress.com
Discover: 1-800-347-2683; www.discover.com
MasterCard: 1-800-627-8372; www.mastercard.us/
VISA: 1-800-847-2911; www.usa.visa.com

7. How do I replace a birth or death certificate? A marriage license?
You can go to your local court. You can also check online at https://txapps.texas.gov/tolapp/ovra/index.htm.

8. What else can serve as proof of identity?
Passport, employer ID, school ID, marriage or divorce record, military ID, adoption record, life insurance policy, or health insurance card.