



Disaster Unemployment

1. How do you qualify for Disaster Unemployment Assistance?

- You lost your job due to the disaster.
- You live in or work in a disaster area.
- Your place of employment was damaged or closed.
- You were scheduled to start work, but the job no longer exists.
- You cannot work because of a disaster-incurred injury.

2. How do you apply?

You can apply for Unemployment Disaster Assistance by completing an application at <https://www.twc.texas.gov/services/apply-benefits> OR calling 1-877-872-5627. You must file an application within 60 days (about 2 months) of the presidential declaration of the disaster.

4. What is next?

Once you are done with your application, you MUST send proof of employment, self-employment, or prospective employment within 21 days (about 3 weeks) of applying. During this time, you must show that you are continuing to look for work.

5. Examples of Proof of Employment:

Pay stubs, earnings statements, written statements from your employer, etc.

6. How do you request payments?

Request payment every two weeks either online at <https://apps.twc.texas.gov/UBS/security/logon.do> OR by phone with Tele-Serv at 800-558-8321.

1-800-733-8394 www.lonestarlegal.org

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