



CONNECTING TEXAS KIDS TO COVERAGE FAQ



How do I apply for Medicaid?

Apply at yourtexasbenefits.com by first creating an account. If needed, you can change the language of the website to Spanish located next to the login icon. You can also apply in person at HHSC, through the postal mail or over the phone by dialing 211.



What application documents will I need to submit?

Documentation can vary. You will need to provide income verification documents for any employed household members (recent pay-stubs, proof of self-employment, or tax documents), a utility bill, and an I.D. Additionally, you will need social security cards and Birth Certificates for any one applying for benefits.



How can I track my application?

You can track your application through your yourtexasbenefits.com account or also by calling 2-1-1 to get updates.



How long does the HHSC have to respond to my application?

The Health and Human Services Commission has 45 days to deny or approve a child's Medicaid application. Once approved, you have 15 days to choose a health care plan.



What if I am not a U.S. citizen, but my children are a citizen or a legal permanent resident?

Yes, eligible children can still receive these benefits regardless of a caretaker's or parent's immigration status.



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What is the difference between CHIP and Texas Medicaid benefits?

Children's Health Insurance Program (CHIP) requires a small registration enrollment fee in addition to a small yearly co-pay. Texas Medicaid is free for medical care, prescriptions, appointments, etc.



What happens next if my child is denied medical coverage?

You have a right to appeal within 90 days of the date on the denial or termination letter.



If I am currently unemployed and not receiving any income, how do I provide verification?

You want to let HHSC know that. You can simply upload a letter in addition to the application stating information such as the last day of employment, last paycheck amount and employer.



Is there a limit to the amount of children an applicant or caregiver can submit for a Medicaid application?

No, you may apply for as many children who are eligible for the benefits.



Can I receive legal assistance while applying for benefits?

Yes, Lone Star Legal Aid can assist you with applying and tracking your application. LSLA can also provide you with legal assistance if you have been denied.



Is COVID-19 testing, vaccination and care covered by Children's Medicaid and CHIP benefits?

Yes, and it should be free.